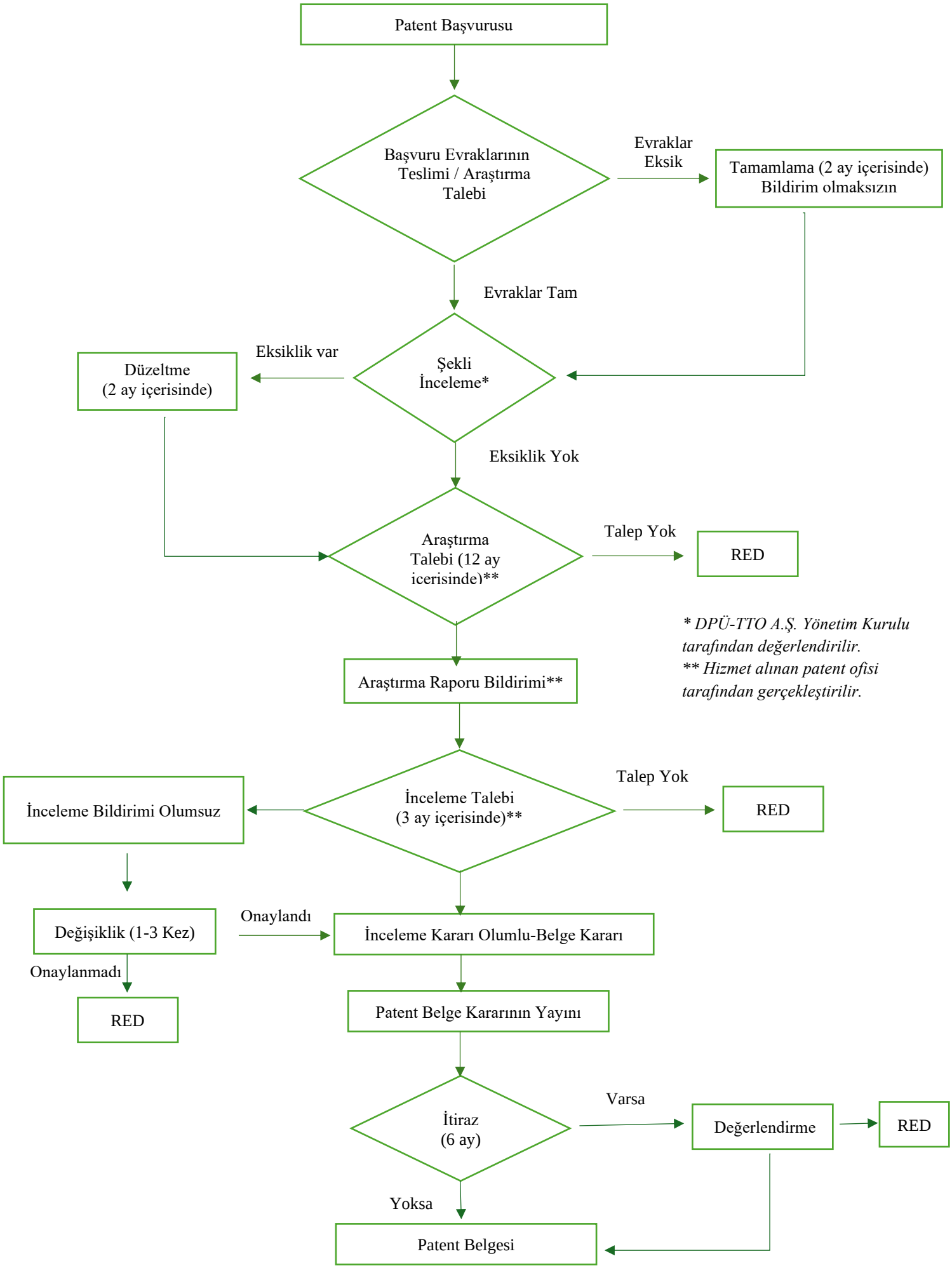PATENT BAŞVURUSU İŞ AKIŞ ŞEMASI